



STATE OF TENNESSEE
Department of Treasury

REQUEST FOR INFORMATION # 30901-44120
AMENDMENT # 1
FOR GENERAL LIABILITY AND AUTOMOBILE
LIABILITY THIRD PARTY ADMINISTRATOR

DATE: September 11, 2019

RFI # 30901-44120 IS AMENDED AS FOLLOWS:

1. This RFI Schedule of Events updates and confirms scheduled RFI dates. Any event, time, or date containing revised or new text is highlighted.

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)	UPDATED OR CONFIRMED
1.	RFI Issued		August 21, 2019	CONFIRMED
2.	Pre-response Teleconference	2:00 p.m.	August 29, 2019	CONFIRMED
3.	Notice of Intent to Respond Deadline	2:00 p.m.	August 30, 2019	CONFIRMED
4.	Written "Questions & Comments" Deadline	2:00 p.m.	September 6, 2019	CONFIRMED
5.	State Response to Written "Questions & Comments"		September 11, 2019	UPDATED
6.	RFI Response Deadline	2:00 p.m.	September 20, 2019	CONFIRMED
7.	State Schedules Respondent Oral Presentation (if the State determines oral presentations to be beneficial)		September 25, 2019	CONFIRMED
8.	Respondent Oral Presentation (if determined beneficial to the State)	8 a.m. - 4:30 p.m.	September 30, 2019 – October 4, 2019	CONFIRMED

2. State responses to questions and comments in the table below amend and clarify this RFI.

Any restatement of RFI text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFI document.

QUESTION / COMMENT	STATE RESPONSE
1 Do you have information on the claims volume associated with this account? Also, can you identify the current TPA that is in place.	In general, the estimated number of claims covered by this RFI is 2,943 per year. Detailed information on the claims volume for the five year period beginning July 1, 2014 and ending on June 30, 2019 can be found in RFI Attachment 1, which is

QUESTION / COMMENT	STATE RESPONSE
	<p>published on the Internet at: https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/supplier-information-/request-for-proposals--rfp--opportunities.html</p> <p>Sedgwick currently serves as the State's third party administrator for a limited tort claim type. Specifically, the type of claims is limited to incidents involving the alleged negligent operation of a motor vehicle by a State Employee. Heavy equipment and machinery are not considered motor vehicles for purposes of that contract. Further, workers' compensation claims are specifically excluded from the scope of that contract and would <u>not</u> be covered under any future RFP developed for the acquisition of the services described in this RFI.</p>
<p>2 Would the winner of the contract receive and begin handling the open tail claims that the Treasury employees have handled the past fiscal year?</p>	<p>Except for incurred but not reported (IBNR) claims, tail claims will <u>not</u> be covered under any future RFP developed for the acquisition of the services described in this RFI.</p>
<p>3 How much time would the winning TPA have to set up the local vendor programs being requested?</p>	<p>The State has not yet defined its timing requirements. The State welcomes Respondents to provide a suggested time period.</p>
<p>4 How are claims reported to the TPA today?</p> <ul style="list-style-type: none"> o How do you envision the claims being reported to the TPA in the future? 	<p>The claims are reported to Sedgwick via a call center for auto liability claims. For all other claims, the State has set up an online portal to accept claims submissions from citizens. However, Respondents are welcome to provide other methods of reporting claims.</p>
<p>5 Will the TPA be required to handle claims in Origami or could the TPA instead send a data feed from their claim system to Origami?</p>	<p>The State is inclined to have the TPA work out of the Origami system. However, the State has not yet determined whether the claims must be handled in Origami or whether the TPA may send a data feed from its claim system to Origami. Consequently, the State welcomes Respondents to explain which method would be best and why.</p>
<p>6 Will the TPA utilize a trust account?</p> <ul style="list-style-type: none"> o Will the TPA issue payments/cut checks directly? 	<p>The State is inclined to use a trust account. However, the State has not determined how the claims will be paid and welcomes Respondents to suggest the best way to handle claims payments and why.</p>
<p>7 Will the TPA be allowed to utilize a subcontractor employee for the "2 hours from accident site" requirement?</p>	<p>The State is inclined to use subcontractors for field adjusting and investigating an accident. However, the State has not yet determined whether the TPA will be allowed to utilize subcontracted field investigators for the "2 hours from accident site" requirement. The State welcomes Respondents to suggest the best way to meet this requirement and why.</p>

3. **RFI Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFI not expressly amended herein shall remain in full force and effect.